### MEDICAL IMAGING SERVICES

### 2023-24 Blind River Patient Experience Survey

We encourage individuals who access our Medical Imaging Services to complete our Patient Experience Survey. Your input helps us to identify areas we need to focus on for improvement. It also helps us see what we're doing well! NSHN is committed to ensuring our programming and services meet your needs.

#### My appointment was on time:

94%

of respondents said that their appointment in Medical Imaging was on time.



## I was able to ask questions and understand the answers provided:

89%

of respondents said that they
were provided the
opportunity to ask questions
and understood the
information provided.



### During my visit, the Technologist was courteous and respectful:

100%

of respondents said that the Technologist in Medical Imaging treated them with courtesy and respect.



## I had confidence in and trusted the Technologist performing my exam:

99%

of respondents said they had confidence in and trusted the Technologist that performed their exam.



## The Technologist told me how I would receive my test results:

97%

of respondents said the Technologist told them how they would receive their test results.



# Would you recommend NSHN's Medical Imaging Services to your friends or family?

99%

of respondents said
"definitely yes" they would
recommend NSHN's Medical
Imaging Services.



### Want to take the Blind River Medical Imaging Services Survey?

Visit the survey page: <a href="https://www.surveymonkey.com/r/5WJJKJ8">https://www.surveymonkey.com/r/5WJJKJ8</a>

### Have specific feedback about your recent visit to NSHN?

Visit our Patient Relations page: <a href="https://www.nshn.care/complimentsconcerns">https://www.nshn.care/complimentsconcerns</a>

### MEDICAL IMAGING SERVICES

#### 2023-24 Richards Landing-Matthews Patient Experience Survey

We encourage individuals who access our Medical Imaging Services to complete our Patient Experience Survey. Your input helps us to identify areas we need to focus on for improvement. It also helps us see what we're doing well! NSHN is committed to ensuring our programming and services meet your needs.

#### My appointment was on time:

74%

of respondents said that their appointment in Medical Imaging was on time.



I was able to ask questions and understand the answers provided:

100%

of respondents said that they were provided the opportunity to ask questions and understood the information provided.



During my visit, the Technologist was courteous and respectful:

100%

of respondents said that the Technologist in Medical Imaging treated them with courtesy and respect.



I had confidence in and trusted the Technologist performing my exam:

100%

of respondents said they had confidence in and trusted the Technologist that performed their exam.



The Technologist told me how I would receive my test results:

100%

of respondents said the Technologist told them how they would receive their test results.



Would you recommend NSHN's Medical Imaging Services to your friends or family?

100%

of respondents said
"definitely yes" they would
recommend NSHN's Medical
Imaging Services.



Want to take the Richards Landing-Matthews Medical Imaging Services Survey?

Visit the survey page: <a href="https://www.surveymonkey.com/r/TC6YDVM">https://www.surveymonkey.com/r/TC6YDVM</a>

Have specific feedback about your recent visit to NSHN?

Visit our Patient Relations page: <a href="https://www.nshn.care/complimentsconcerns">https://www.nshn.care/complimentsconcerns</a>

### MEDICAL IMAGING SERVICES

### 2023-24 Thessalon Patient Experience Survey

We encourage individuals who access our Medical Imaging Services to complete our Patient Experience Survey. Your input helps us to identify areas we need to focus on for improvement. It also helps us see what we're doing well! NSHN is committed to ensuring our programming and services meet your needs.

#### My appointment was on time:

100%

of respondents said that their appointment in Medical Imaging was on time.



## I was able to ask questions and understand the answers provided:

92%

of respondents said that they were provided the opportunity to ask questions and understood the information provided.



## During my visit, the Technologist was courteous and respectful:

100%

of respondents said that the Technologist in Medical Imaging treated them with courtesy and respect.



## I had confidence in and trusted the Technologist performing my exam:

100%

of respondents said they had confidence in and trusted the Technologist that performed their exam.



## The Technologist told me how I would receive my test results:

100%

of respondents said the Technologist told them how they would receive their test results.



# Would you recommend NSHN's Medical Imaging Services to your friends or family?

100%

of respondents said "definitely yes" they would recommend NSHN's Medical Imaging Services.



### Want to take the Thessalon Medical Imaging Services Survey?

Visit the survey page: <a href="https://www.surveymonkey.com/r/5WM6J37">https://www.surveymonkey.com/r/5WM6J37</a>

### Have specific feedback about your recent visit to NSHN?

Visit our Patient Relations page: <a href="https://www.nshn.care/complimentsconcerns">https://www.nshn.care/complimentsconcerns</a>